



Bilingual Registered Nurse (Community Health Clinic)

The Santa Cruz Community Health Centers is a Federally Qualified Health Center (FQHC) serving Santa Cruz County residents. It operates two sites: a Women's Health Center in downtown Santa Cruz and a new family Health Center in Live Oak that opened on May 1, 2014. Across two clinics, we will serve some 10,000 patients in year one with opportunities for significant growth thereafter. Additional programs and community collaborations under development enable the clinic to address the complex needs of patients in new ways in order to improve the health of our patients.

We are seeking an experienced Registered Nurse to join us in providing nursing services such as administering medications, physical assessments, initial assessments, patient triage and similar duties. This position requires exceptional critical thinking, leadership, patient relations, organizational, and time management skills.

RESPONSIBILITIES

- Collaborate with the Medical Director, Clinic Manager and others to establish and maintain an effective and high-quality system of health services for patients
- Accurately document electronic medical records in a timely manner
- Perform case management activities
- Utilize standardized protocols for routine clinical care issues including vaccination, chronic disease monitoring and education, and routine testing and treatment
- Develop and maintain clinical policies and procedures
- Work with RN staff and Medical Director to develop protocols
- Act as a resource person for the entire clinical care team and provide clinical expertise and back up for the Medical Assistants
- Provide phone consultation and triage within the scope of license
- Assist providers with patient follow up, including but not limited to explaining test results, adherence to treatment recommendations and responding to patient concerns and inquiries
- Participate in Quality Improvement processes and use the disease registry functions of the EMR to improve compliance with disease management

REQUIRED COMPETENCIES

- Job Expertise
- Customer Service
- Communication
- Judgment/Problem Solving
- Teamwork/Interpersonal Skills
- Reliability

**MINIMUM QUALIFICATIONS**

- Current California Registered Nurse License
- Fully bilingual in English and Spanish
- At least one full year as a professional R.N. in a healthcare setting
- Commitment to preventive care and empowering patients to make informed health care decisions
- Excellent oral and written communication skills
- Experience with electronic medical records or other advanced computer knowledge
- Must be able to work some evenings and some Saturdays
- Local candidates preferred

SALARY & BENEFITS

Competitive salary based on skills and experience. Benefits: paid time off and paid holidays accrue from date of hire. Employer subsidized group health, dental and life insurance, a voluntary vision plan, and a voluntary tax-deferred annuity plan after 90 days of employment with a satisfactory review.

APPLICATION PROCESS

To learn more about us, and for more information, please go to www.schealthcenters.org. Please submit a current resume with a letter of interest to Bianca McCauley, Human Resources Director, at Bianca@schealthcenters.org.

THE SANTA CRUZ COMMUNITY HEALTH CENTERS IS AN EQUAL OPPORTUNITY EMPLOYER